

PUBLIC HOUSING — MAINTENANCE REQUESTS — BELMONT

**1054. Hon SAMANTHA ROWE to the parliamentary secretary representing the Minister for Housing:**

- (1) How many maintenance requests have been lodged with the Department of Housing by public housing tenants for properties in the Belmont electorate in the past three months?
- (2) How many of these requests remain outstanding?
- (3) What was the average waiting time to have the maintenance requests actioned?

**Hon JIM CHOWN replied:**

On behalf of the parliamentary secretary representing the Minister for Housing, I thank the honourable member for some notice of the question.

The Housing Authority advises that the City of Belmont includes the suburbs of Ascot, Belmont, Cloverdale, Kewdale and Redcliffe, and Perth Airport. For tenancy management purposes, the Housing Authority divides the metropolitan area into 12 zones. The majority of the suburbs within the City of Belmont fall within the Housing Authority's south city zone, which is made up of Belmont, Carlisle, Cloverdale, East Victoria Park, Kewdale, Lathlain, Redcliffe and Rivervale.

- (1) The Housing Authority advises that 3 433 maintenance requests have been lodged for the south city zone in the last three months.
- (2) There are 128 requests that remain outstanding.
- (3) The average wait times to have maintenance requests actioned are: priority 1, which is emergency, four hours and 48 minutes, with a target time frame of eight hours; priority 2, which is urgent, 20 hours and 14 minutes, with a target time frame of 24 hours; priority 3, which is just priority, one day, four hours and 42 minutes, with a target time frame of two days; and priority 4, which is classified as routine, nine days, 23 hours and 30 minutes, with a target time frame of 28 days.